

COLLABORATIVE LEADERSHIP

Most organizations understand that moving from good to great depends on bringing people together to deliver seamless service. This means creating a culture where people are involved in offering suggestions and input about their work, bridging silos, and developing the next generation of leaders.

What's needed now is not more communication, but higher quality facilitation, consensus building, and collaborative problem solving. For the last 30 years, the Glasers have been providing organizations with the primary ingredients that fuel successful dialogue, deliberative discourse, thoughtful engagement, and creative problem solving.

You will learn research based, field-tested skills to:

- BUILD agreement, coalition, and support from divergent positions.
- AVOID pitfalls that polarize and torpedo creative thinking.
- CREATE a meeting climate free from personal attack, wheel spinning, and negativity.
- FACILITATE meetings that generate involvement from everyone.
- IMPLEMENT a model that keeps comments both brief and persuasive.
- APPLY a five-step problem-solving approach that crafts agreements which convert to action.
- BALANCE input from the dominating and quiet people.